

Local Time for Salesforce: End-User License Agreement

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3. ARCHITECTURE

The App is built leveraging standard Salesforce functionality – custom metadata types, custom settings, triggers, batch jobs, custom fields, and custom logic built in Apex / Visualforce / Lightning Component frameworks. Its architecture is simple and designed in an elegant fashion to deliver complex functionality.

Custom Metadata Types and Custom Settings.

It utilizes the custom metadata types and custom settings to store time zone and App settings information. This information is protected and is critical to the proper operation of the App.

Triggers.

The triggers are fired whenever an Account / Lead / Contact / Task record is created / edited. The main goal of the triggers is to check for any changes to the Address / Phone information, use the App's custom logic to identify the appropriate local time, and finally update the App's custom fields in the record. The App provides an option to turn off the triggers when needed – for instance when you are uploading massive amounts of data to your Salesforce org and do not want App's triggers to run. All the triggers are bulkified and built following Salesforce best practices.

Batch Job.

The batch job runs nightly and its key purpose is to detect any changes to the Daylight Savings Time (DST) in any supported regions (North America, Europe, Asia etc.). It identifies this information via a secure web service callout (HTTPS) to our web service hosted on success-software.biz servers. No information from your Salesforce org is sent out to the web service. The web service is a GET method which responds with a JSON string consisting on DST information for different supported regions. This information is then stored by the App locally in Salesforce.

4. SPECIFICATIONS

Data Access.

All the data used by the Local Time App is stored within the Salesforce environment and data is neither sent outside this environment nor accessed from the outside. Salesforce user credentials are not sent outside of your Salesforce environment. In addition, no Salesforce customer data is either sent or stored outside your Salesforce environment.

Objects Accessed.

Accounts, Leads, Contacts, and Tasks are accessed in order to get the Country, State, City, and Phone field values. No modifications are made to these values.

Web Services.

The App accesses a web service hosted on success-software.biz servers to get DST information for different regions around the world.

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